

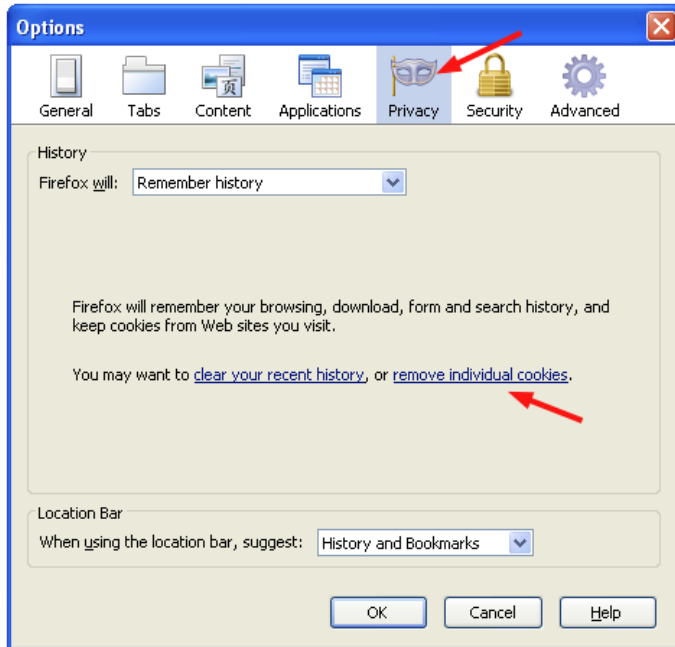
Clear Firefox Blackboard cookies

Applies to: Firefox 3.6.x (Windows)

Step 1. In Firefox, select **Tools** > **Options**

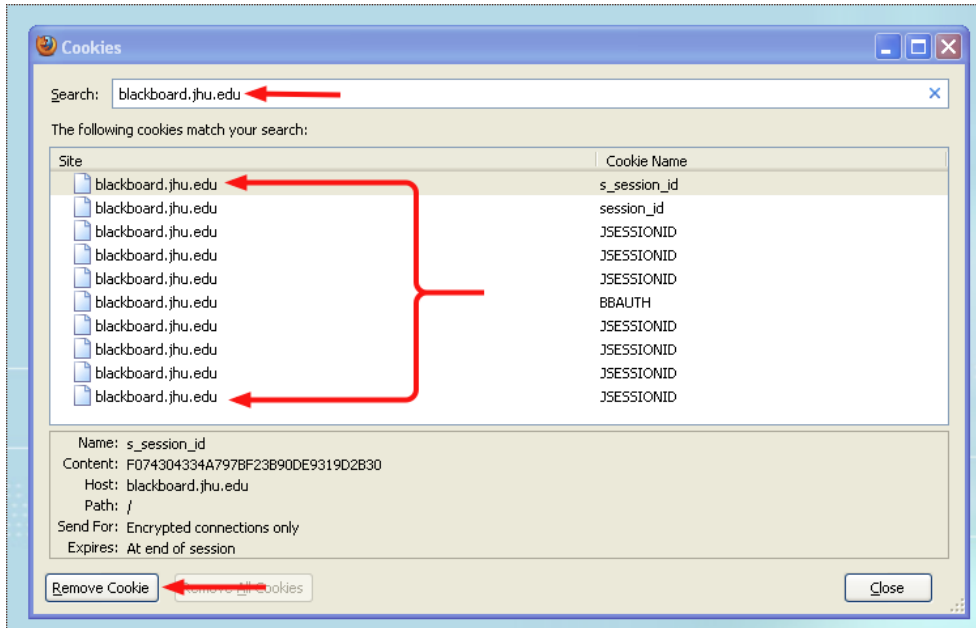
You should see the **Options** window

Step 2. Select the **Privacy** tab



Step 3. Select the **remove individual cookies** link

You should now see the **Cookies** window



Step 4. In the **Search:** field, enter '**blackboard.jhu.edu**' to display cookies related to our Blackboard server.

Step 5. Select all blackboard.jhu.edu-related cookies by **Shift + clicking on each site name**

Step 6. Select the **Remove Cookie** button

Step 7. When done, close the **Cookies** window by selecting the **Close** button.

Step 8. Select the **OK** button to close the **Options** screen.

Step 9. **Exit** your Firefox browser