

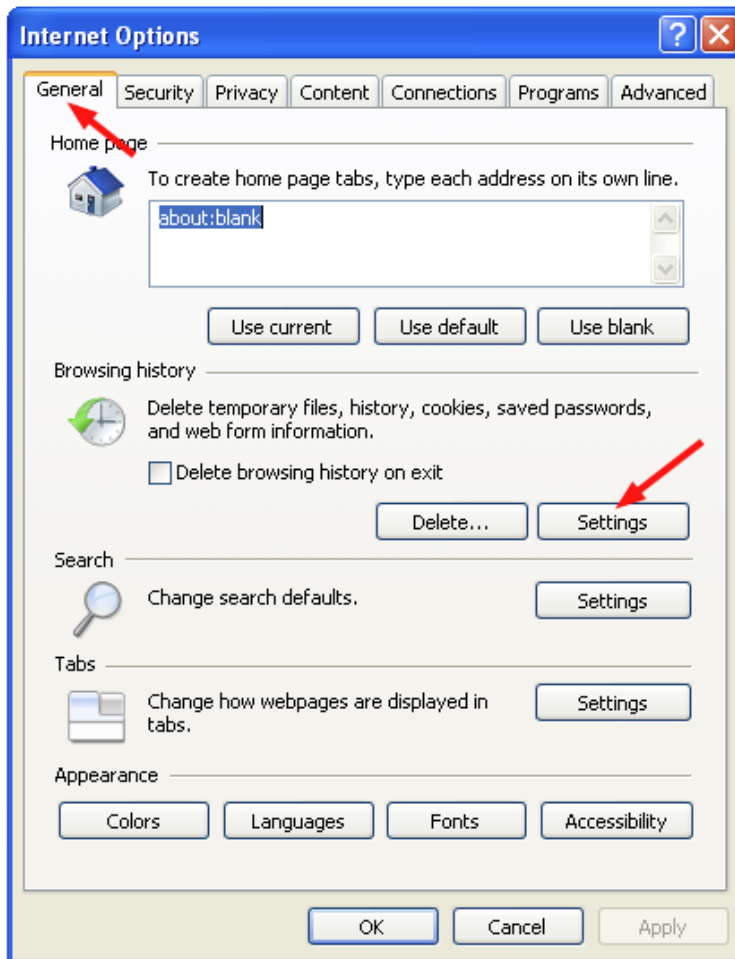
Clear MSIE Blackboard bbcswbdav cookie

Applies to: MS Internet Explorer 7/8 (Windows)

Step 1. In Internet Explorer, select **Tools** > **Internet Options**

You should see the **Internet Options** window

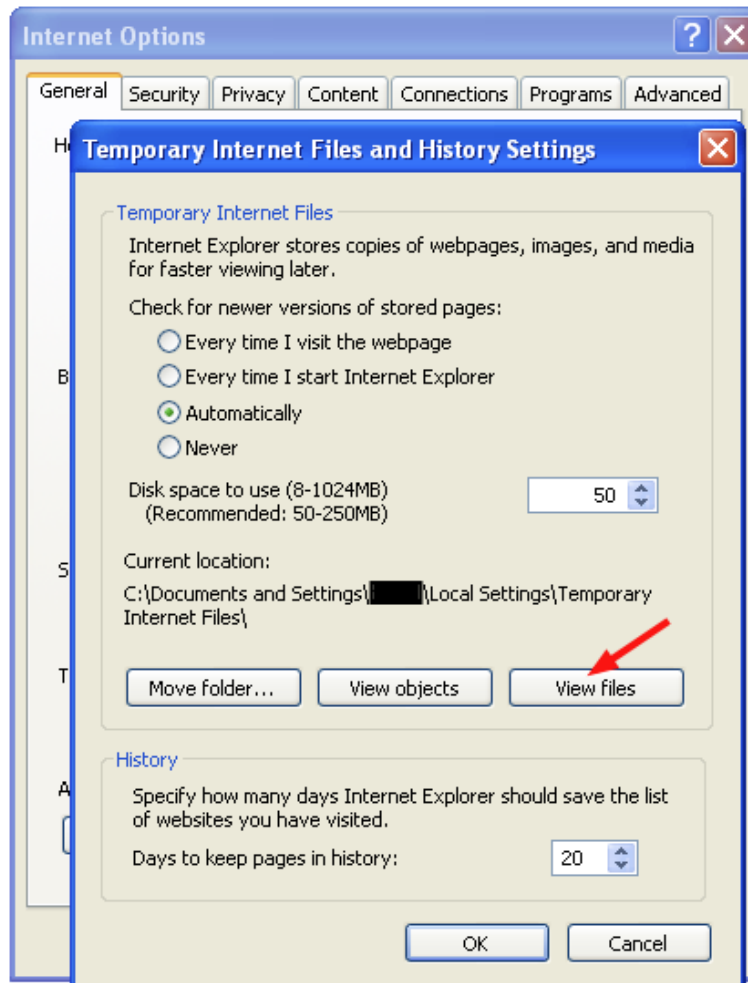
Step 2. Select the **General** tab



Step 3. Under Browsing history, select the **Settings** button

You should now see the **Temporary Internet Files and History Settings** window

Step 4. Select the **View Files** button.



You should now see a file explorer window for
 C:\Document and Settings\...\Local Settings\Temporary Internet Items

The image shows a file explorer window displaying a list of files in the 'Temporary Internet Files' folder. The files are sorted by 'Name'. The file 'bbcswbdav' is highlighted with a red box. The table below represents the data shown in the file explorer.

Name	Internet Address	Type	Size	Expires	Last Modified	Last Accessed	Last Checked
		Text Document	1KB	1/17/2038 8:00 PM	3/26/2010 10:10 ...	3/26/2010 2:30 PM	3/26/2010 10:10 ...
		Text Document	1KB	6/30/2010 8:00 PM	6/16/2010 1:26 PM	6/16/2010 1:26 PM	6/16/2010 1:26 PM
		Text Document	1KB	3/19/2020 6:37 PM	3/25/2010 1:51 PM	3/25/2010 1:51 PM	3/25/2010 1:51 PM
		Text Document	1KB	1/17/2038 8:00 PM	5/10/2010 2:52 PM	7/29/2010 12:13 ...	5/20/2010 2:52 PM
		Text Document	1KB	6/21/2012 2:59 PM	6/22/2010 4:36 PM	6/22/2010 4:36 PM	6/22/2010 4:36 PM
bbcswbdav	Cooke:: @blackboard.jhu.edu/bbcswbdav	Text Document	1KB	8/6/2025 1:41 PM	8/10/2010 1:41 PM	8/16/2010 8:54 AM	8/10/2010 1:41 PM
		Text Document	1KB	3/9/2012 11:35 AM	3/10/2010 12:09 ...	3/10/2010 6:11 PM	3/10/2010 12:09 ...
		Text Document	1KB	3/29/2011 2:33 PM	3/29/2010 2:49 PM	3/29/2010 2:50 PM	3/29/2010 2:49 PM
		Text Document	1KB	3/23/2012 1:07 PM	3/24/2010 1:53 PM	3/24/2010 4:57 PM	3/24/2010 1:53 PM
		Text Document	1KB	5/4/2012 1:23 PM	5/5/2010 1:58 PM	5/5/2010 4:20 PM	5/5/2010 1:58 PM

Step 5. Sort the files by the **Name** column

Step 6. Look for a file named 'bbcswbdav'

Step 7. Right-click on the filename and **delete** it.

Step 8. When done, close the **Temporary Internet Items** window by clicking on the **Red X** in the upper right hand corner of the window.

Step 9. Click on **OK** to close the *Temporary Internet Files and History Settings* window

Step 10. Click on **OK** to close the *Internet Options* window.

Step 11. **Exit** your Internet Explorer